## Deep Dive with the Marion County Law Enforcement Assisted Diversion Team

LEAD: Proven Deflection that Works!

Marion County Commissioner Colm Willis & Marion County Sheriff Nick Hunter

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Community Needs and LEAD Program's Flexible Fit-specific geography

Better Use of Resources (*read: \$*)-Treatment vs. Jail

Funding- We started with Grants and then . . .

WHERE it LIVES-What has worked for us is a shift to the Sheriff's Office

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Problem Solvers on the Street-we are looking for STABILITY

Accountability not Arrest

The Behavioral Change Curve-Rapport & Credibility in 5 minutes vs. 5 years

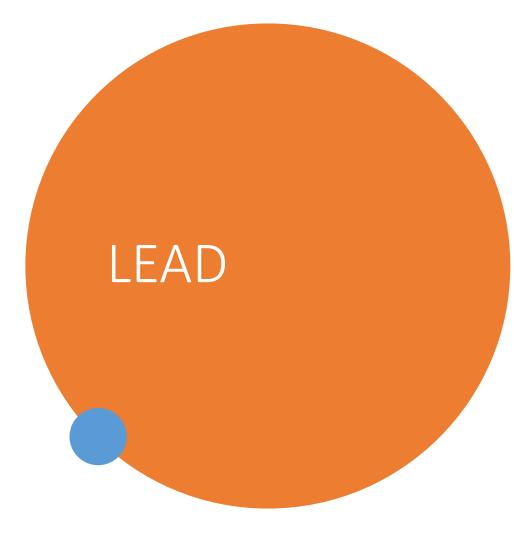
LIVIBILITY is the Goal



## Salem Police Department Deputy Chief Treven Upkes

### Lessons We've Learned

- How do we even *start*?
  - SMALL. No. SMALLER.
  - Be prepared for multiple iterations
  - Your initial goals will change
  - LE Buy-In is ESSENTIAL to success



- How does this work?
  - It will be different for every locale
    - Resources?
    - Demographics? Urban vs. Rural.
    - Goals?
    - Partners?

## LEAD

- This is a "YES" program
  - "Yes" that person can be evaluated
  - "Yes" we will come out to help
  - "Yes" we will take on that issue
- You will eventually identify the "NOs" for your program, but if you start there, you will lose the trust of the community and law enforcement





Marion County LEAD Coordinator Josh Wolf











City Attorney's Office



## Law Enforcement Assisted Diversion











# **Overview of LEAD**

What is this?

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V. SALAZAR

## What is LEAD?

**Pre-Arrest** Diversion – Direct to services *instead* of arrest

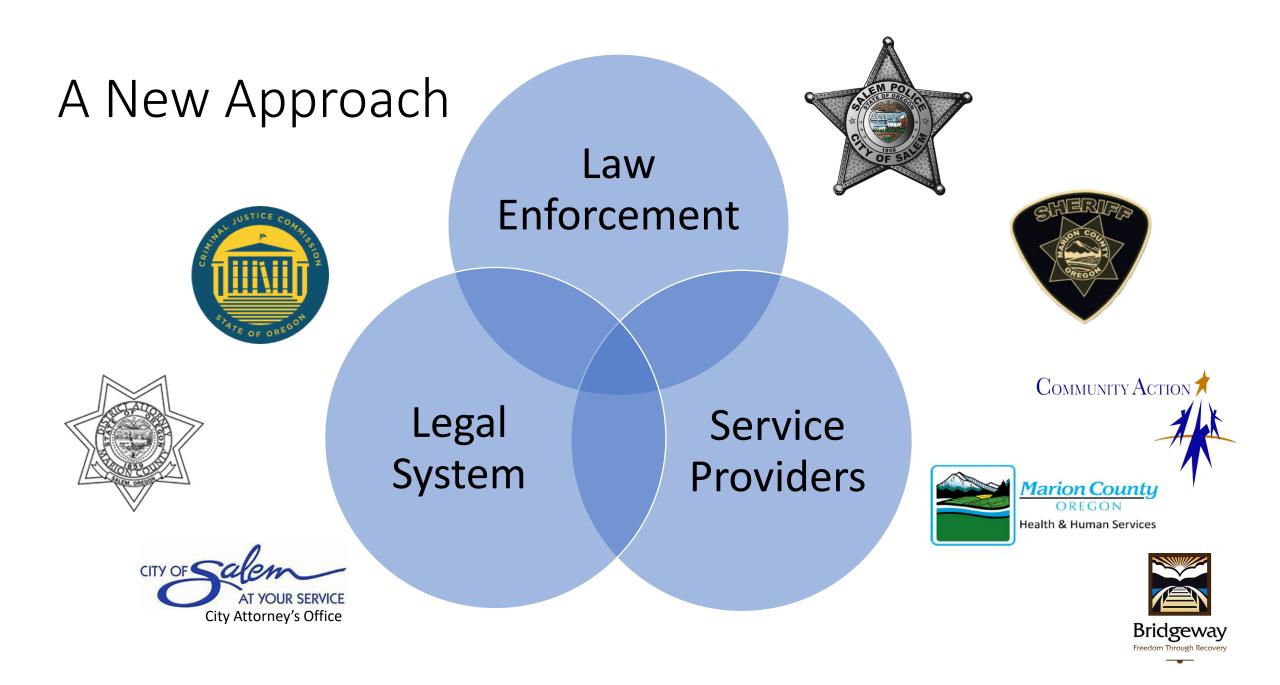


Law Enforcement Assisted Diversion

For Low-level criminal activity likely fueled by **substance use/addiction**, **mental health needs**, and/or related livability concerns (+PCS-U post Sept 1, 2024)



\*Treat the cause, not the symptoms\*



### What makes LEAD different?



Immediate Once in LEAD, Street-Based Always in Case Management LEAD Services LEAD is NOT Flexible Model in an office.

## Marion County LEAD Goals

Reduce individual harm and surrounding community

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Reduce criminal behavior of participants/crime



Increase public safety/quality of life in communities



## TEAM EFFORTS

LEAD Policy Team, Workgroup Team and Internal Team



### The Policy Team & The Workgroup Team



Policy Team-meets as needed to ensure fidelity Morkgroup Team – where the REAL work Workgroup Team – where the REAL work Workgroup Team – where the REAL work and typically meets every other week of and typically meets every other week of the program of the time of

> Law Enforcement Sergeants & LE Agency Reps, P&P, DA Rep, City Attorney Rep, & the Service Providers, LEAD Navigators + Crisis Response Teams

#### LEAD Internal Staff Meeting Team

Purpose is to specifically discuss client service plans, evaluate client progress, and brainstorm courses of action. Occur on opposite weeks from the Workgroup. Includes:

- Law Enforcement-the Program Sergeant
- Service Providers-Coordinator & Navigators



#### Law Enforcement Assisted Diversion

MARION COUNTY

EAD Roles and Responsibilities

- **LE Sergeant**-Supervise LEAD Program staff and training; Approve, deny or modify client assistance fund usage and rental assistance plans; Primary liaison for LE partners; Oversee budget; Implement/Develop policy modifications; Approve/Deny client enrollment into program; Maintain HIPPA compliance
- **Program Coordinator** Primary liaison with community partners; Facilitate LEAD training for LE & community partners; Monitor client progress; Monitor grant spending & track data; Review and recommend client assistance fund usage and rental assistance plans; Maintain outreach and on-hand supplies navigators; Review and audit financial information as needed; Facilitate LEAD meetings; Maintain/review client assessment & enrollment, and criminal contact data; Recommend client enrollment; Provide recommendations on LEAD policy; Maintain HIPPA Compliance
- **Program Navigator** Respond 24/7 with on-call phone; Provide mentorship and guidance to clients; Develop possible courses of action for client recovery; Report on client progress; Connect clients to resources; Establish partnerships and network with providers; Recommend use of client assistance funds and develop sustainment plans; Conduct outreach operations; Conduct assessments and enrollments; Maintain HIPPA compliance

# **Client Referrals and Care**

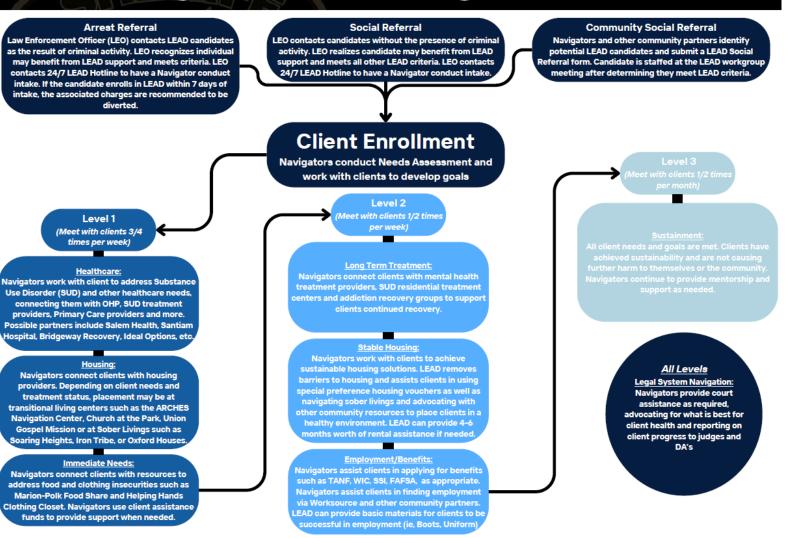
**Client Referrals and Progression** 

### 3 Types of Referrals

- Arrest Referrals (50%) this may go up a bit now with HB4002
- Social Referrals (42%)
- Community Social Referrals (8%)

### **Client Levels**

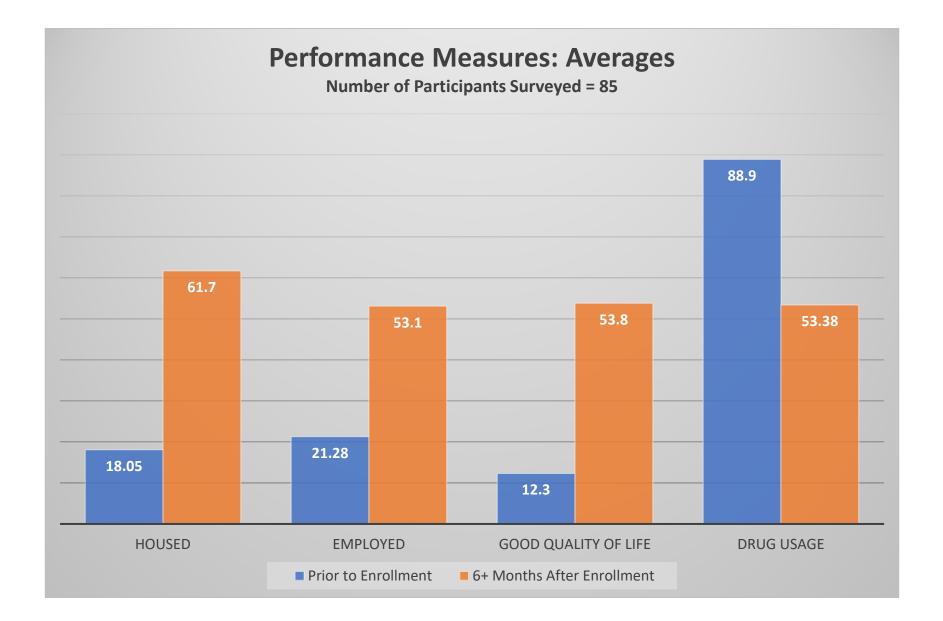
#### **LEAD Program Client Progress Flow Chart**



## DATA COLLECTION

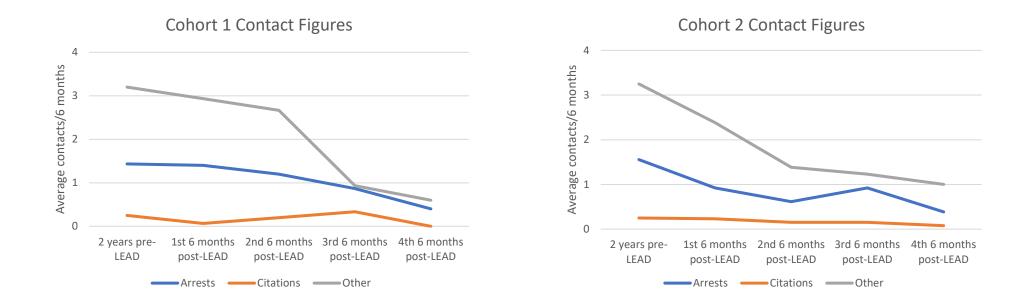
Monitoring Program Effectiveness





#### Law Enforcement Contact Data

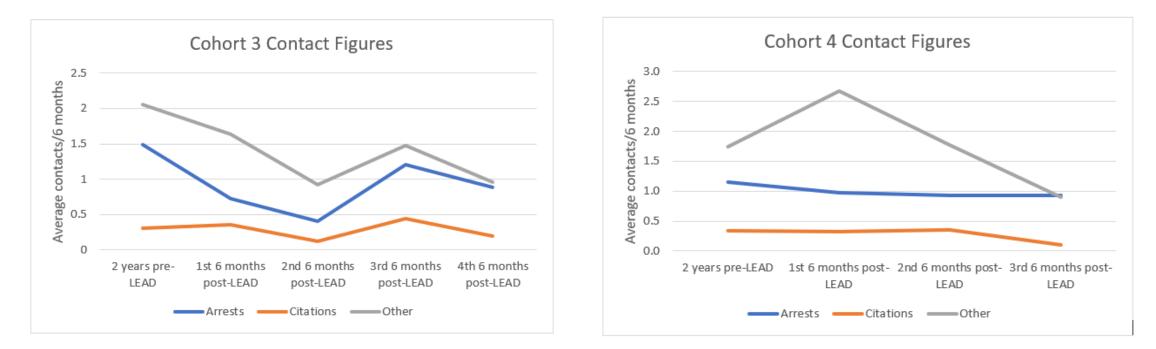
Start Date April 2018 – March 2019 Start Date April 2019 – March 2020



### Law Enforcement Contact Data

#### Start Date April 2020-March 2021

#### Start Date April 2021-March 2022



## Tools for Data Collection-Client Assessment

**The Entry Assessment**- 6 pages completed with Navigator & REDONE every 6 months. Stored in Access Database.

Housing Status Education levels Employment Financial Support Benefits Physical and Mental Health Personal Relationships Alcohol and Drug Usage Clients Goals

• Aids with client plan of care and appropriate resources.

- Client Contacts are documented in Penelope Case
   Management Software
- Information is sent to CJC every 6 months for evaluation

#### CLIENT ASSESSMENT FORM

Date: Assessed by: Assessment type: 🗆 Initial 📮 Re-assessment 🖵 Returning Client First Name Middle Name: Last Name OR ODL or ID# SID # Housing 1 During the past 30 days, where have you slept most frequently? ❑Street/Outside Transitional Housing Vehicle During the past 30 days, how many nights have you spent in an emergency shelter? If you are currently living in transitional or permanent housing, approximately how many months have you lived there? If you are not currently living in transitional or permanent housing, when was the last time you had permanent housing (in months)? Overall, how safe do you feel your current housing situation is? □Not at all safe □Slightly Safe □Moderately Safe □Considerably Safe □ Extremely Safe Overall, how satisfied are you with your current housing situation? □Not at all satisfied □Slightly Satisfied □Moderately Satisfied □Considerably Satisfied Extremely Satisfied Notes: Education What is the highest level of education you have completed? Are you currently enrolled in any educational, vocational, or training programs (such as college, GED, ESL, or other professional courses)? 
Yes 
No

Do you have any future plans to attend any educational, vocational, or training programs (such as college, GED, ESL, or other professional courses)?  $\Box$ Yes  $\Box$ No

Notes:

#### Employment

What has been your usual employment status over the past year? (Note: Response should represent the majority of the past year, not just the most recent. If there are equal times for more than one situation, select the most current situation).

□Full time (35+ hours) □Part-time □Student □Military Service □Retired □On disability □Unemployed □Unavailable due to being in a controlled environment

## Tools for Data Collection-Criminal History

- Upon client entry Crimetracer is used to pull client criminal history
- Updated every 6 months with any new offenses or contacts recorded
- CJC reviews overall contacts two years prior to LEAD involvement and two years post LEAD involvement



Law Enforcements Role

Training Our Primary Decision Makers-when to call a Navigator

### LEAD Criteria

✓ Charge-able offense\*
 ✓ Livability/possession crime (*i.e., Trespass/criminal mischief, disorderly conduct, theft, PCS...*)
 ✓ No victim with potential restitution
 ✓ Voluntary participation
 ✓ Resides in the county
 ✓ Multiple arrest cycles – Check criminal history to confirm
 ✓ No history of violent crime
 ✓ Not a sex offender

If individual has an active Restraining Order, they cannot receive automatic arrest diversion. Must submit to LEAD workgroup for staffing before the referral can take place. *\*If no charge-able offense, consider a SOCIAL REFERRAL* 



#### Eligibility/Exclusion Criteria – Reference Pocket Guide



#### Marion County LEAD

<u>Arrest Diversion Criteria</u> -Chargeable Offense\* -History of low level / livability crime -Multiple arrest cycles -No victim with potential restitution -Resides in Marion County -No history of violent crime -Not a sex offender

\*If no chargeable offense, SOCIAL REFERRAL may be another option. Submit information to agency LEAD rep/ workgroup for consideration.



Call LEAD Navigator: Provide basic information, confirm location, get ETA

**(**503) 576 - 2809 *)* 

 Meet LEAD Navigator at location. Introduce to potential LEAD participant, provide case number
 Complete Arrest Case Information. Include Narrative about LEAD referral
 Send Notification email with case number to all the following:

Lead Program Coordinator: MC District Attorney's Office: City of Salem Attorney's Office: jwolf@co.marion.or.us leadmcda@co.marion.or.us LEAD@cityofsalem.net

# Training and Branching out

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Who to Train and How to Start

#### Starting Out

•Law Enforcement Forward Model

• Teams focus on targeting specific population of low-level offenders

•Officers who patrol areas with high likelihood of contact with target population

#### •The Courts

•Build rapport inside and outside the courtroom so that when a Navigator speaks, it caries weight

### Law Enforcement Assisted Diversion

MARION COUNTY

•Expanded Law Enforcement-more agencies, more officers

•After developing a successful model, the more officers you can train, the higher the chance for success

•Community Partners

•Once your program can accept Social Referrals, training other community organizations can increase your sphere of influence and improve community relationships





#### Branching Out

### Facilitating Training

The Key Individuals

- 1. Program Coordinator Outlines Program Details and the Data
- 2. Program Sergeant

Outlines Referral Process, Criteria, and Knowing if Someone is a Good Fit

3. Program Navigator

Boots on Ground Perspective, Client Success Stories, and Their own Journey Meet & Greet Builds Trust

\*Identify a representative to then join your workgroup team!\*

## Pro Tips!

### • Train Early & Often & At Every Level

• Encourage training for community partners, judges, public defenders, DAs, officers, anyone and everyone who has contact with your target population should know what your organization is and what you do.

### • Invest in Field Time

- Get to know your community, encourage ridealongs, etc.
- Build Community Partnerships
  - Attend every type of community event you can! Meetings, outreach events, fundraisers, etc.

### Command and Control

 Having leadership from more than one department overseeing a single program can lead to complications. Simplifying the command structure while maintaining existing relationships is recommended.

#### CJIS Clearance

 Navigators likely cannot have CJIS clearance, thus finding a space where Navigators can be both with law enforcement but away from CJIS material is challenging. Plan for that.

## Good News Stories: Measuring Success by the ONE.

Of our 76 Current Active Clients and Alumni:	55 are housed	38 are on the employment spectrum
22 are currently in treatment	28 have 30 days or more clean	21 have 1 year or more clean
19 have 2 or more years clean	15 have gotten back their children	10 gave birth to clean babies while in LEAD



Been There, Done That

LEAD Navigators Hank Crapser, Helen Rice & Renee Pfeffer (+ guests)



## Not Us vs. Them











# **Just US**

Navigating to Your Navigator: who are these folks? Mental Health and Addiction struggles

Homelessness

Criminal Justice Systems

Incarceration

Prison Reentry Programs

Community Supervision

Sober Transitional Housing

DHS

Accessing Medical and Behavior Health services

Detox and Residential Treatment Facilities "Thank you for not giving up on me and being there for me since the first day. I've never had people be there for me like this." ~LEAD Alumni, 2018-2020





# Marion County DA Paige Clarkson





Make it your own-highly customizable

It works

## What I love



**Ripple Effect** 

# The DA Role

Get Outta the Way: What HB 4002 Means by "Deflection"



# Questions?